

From: William Liu
To: Microsoft ATR
Date: 1/25/02 6:29pm
Subject: Dear Judge,

Dear Judge,

Microsoft is an organization that has abused its position as a leader in operating systems software. I have used their products for over eight years and I feel that the upgrades and bugs have cost me and my family hundreds, if not thousands, of dollars. Not only are the upgrades flawed themselves, most users know that they will be needing a newer version in only a couple of months. Something needs to be done to strictly monitor and regulate this problem because the consumers are suffering without reason. Thank you for your time

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